



# NCCU ONLINE

[www.NCCU.edu/NCCUonline](http://www.NCCU.edu/NCCUonline)

## Accessing Online Courses via Blackboard

- Go to [www.nccu.edu](http://www.nccu.edu)
- Login to myEOL with username (NCCU email) and password
- Select Blackboard under Personal

### Assistant

- Look on the right hand side of the screen for "My Courses." Under this heading, you will see links for each course for which you are enrolled. Students will be able to access courses on the first day of class if you are registered in Banner.

**Note:** If the server or NCCU website is unavailable, go to <http://nccu.blackboard.com>, follow the login instructions on the screen. If you are registered, however unsuccessful logging into Blackboard:

- Click User Login and use the Forgot Password? feature to reset your password.
- Call the Eagle Service Center at 919-530-6180 or NCCU ITS at 919-530-7676 to have your password reset.

The **EAGLE**  
**PROMISE**  
NORTH CAROLINA CENTRAL UNIVERSITY

If you login successfully in Blackboard and courses are not available, then follow these steps:

Log into myEOL, Banner SSB to verify you are still registered for the course(s). Banner and Blackboard are integrated; therefore, the course(s) you are registered for in Banner will be available to you in Blackboard.

Contact instructor(s) to verify the course has been made available to students in Blackboard.

Contact the Registrar's office at 919-530-5131 to verify course registration. Students may be dropped from courses due to non-attendance.

Contact Eagle Service Center at 919-530-6180 to verify your account has been validated. Students may be dropped from courses by the registrar if tuition and fees have not been paid by dates outlined in the academic calendar.

### For Blackboard help:

- Contact the 24/7 Blackboard Helpdesk at 1-866-845-0010
- For new online students or students needing assistance with Blackboard, go to <https://nccu.blackboard.com> and click on Blackboard On-Demand or Student Guide.